



BEHAVIOUR SUPPORT PROGRAMME

SERVICES OFFERED



This document outlines the service offerings for the Behaviour Support Programme for organisations, provided by P&I Training in partnership with Clennell Education Solutions.

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Introduction from Alan Robson, P&I Training Ltd Director

As many of you know, I am the individual who visits your organisation to deliver CPD in the area of safety and behaviour. Over the past nine years, our company, P&I Training, has collaborated closely with Clennell Education Solutions. We have now joined forces to create a behaviour support programme specifically tailored for schools and organisations working with children in an educational capacity. All sessions described in this service offer will be conducted by myself, occasionally accompanied by guest speakers or trainers.

This initiative aims to provide high-quality, affordable training to any organisation involved in educating children. The importance of offering continuous support to staff around behaviour management cannot be overstated. This behaviour support programme will ensure ongoing assistance and will be updated annually or whenever new guidance is issued or recommended by the DfE. We have meticulously consolidated all necessary resources into this comprehensive package, designed to save your organisation both time and money while accessing our quality, accredited behaviour support CPD.

Regarding cost-efficiency, we encourage you to review the costs section to understand the substantial value and support available at an appealing price.

While we strive to provide detailed information within this document, please do not hesitate to contact us at admin@panditraining.co.uk for any further inquiries. We are here to assist with any questions you may have.

Section 1- Service offer description.	Service offer – this is what your organisation will receive each year
20 x in person CPD sessions via media conferencing software 3 x staff networking event invitation 7 x video support sessions with unlimited views Documentation support Recording and planning templates Reductions on top up sessions	
In person CPD sessions Your entire organisation will have access to our online CPD sessions. The sessions are accredited through the CPD Standards Office and cover 4 topics. Session 1 – Behaviour – What to expect Session 2 – De-escalation and dealing with behaviour concerns Session 3 – Behaviour and the link with positive relationships Session 4 – Legal and DfE guidance on the use of force (physical intervention)	

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The in-person CPD sessions provide a comprehensive approach to addressing behaviour in schools and other educational settings, ranging from minor issues to the most serious incidents, as well as supporting how serious incidents are recorded and planned for. The sessions aim to equip staff with the necessary skills and confidence to make appropriate decisions in challenging situations.

Additionally, staff will gain assurance that they are handling situations in a legal and ethical manner.

The sessions are conducted in person via media conferencing software, using PowerPoint visuals and live commentary. Each session lasts 1 hour.

Each session is offered 5 times a year, providing your team with 20 hours of behaviour support CPD and flexible attendance options.

Attendance at all sessions is not mandatory, and you have the discretion to select specific staff for certain sessions based on your preferences.

The 4-session programme can be attended as individual sessions but is more beneficial to attend each individual session at least once.

Video support sessions

This programme contains 7 videos that cover the content from all the in-person CPD sessions. The video topics are...

1. What is behaviour
2. De-escalation
3. Recording behaviour incidents
4. Reflecting on behaviour incidents
5. Planning for behaviour incidents
6. Sharing recordings and behaviour plans
7. Legal and DfE guidance on the use of force

The videos are available for unlimited viewing by all staff members and serve as training resources. If a staff member is unable to attend an online session, they can watch the videos as an alternative.

Additionally, the videos can act as reminders of best practices for those who have participated in any in-person sessions.

Online digital platform

The series of 7 video sessions will be available through an online learning platform for your staff team. Staff members will be able to fulfil the platform requirements and obtain an accredited certificate upon completion.

Each organisation will be provided with 30 online access codes (per year). Each code permits one staff member to access the accredited programme. Online digital platform is only available for organisations paying the full cost of £800 and is not included in the reduced cost plan for organisations with a Clennell Education Solutions SLA.

Accredited certification

Each individual online session will provide a downloadable certificate for all attending staff members. Please note that video training will not include a certificate, as there is no method to verify participation by staff members.

Online digital platform users will receive an accredited certificate on completion.

Networking events

We will hold three annual networking sessions to discuss frequently asked questions, recent legislation changes, and trending behaviour topics. All staff can join via conferencing software.

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Templates

The behaviour support programme includes incident recording and behaviour support plan templates that can be tailored to your organisations needs.

Document support

As part of the support programme agreement, a range of government guidance documents will be made available for download.

Behaviour checklists

Draft SLT behaviour check list
Draft staff behaviour check list

Discounts

Organisations that subscribe to our behaviour support programme agreement through P&I training LTD (full cost paying organisations only) will automatically qualify for discounts on other sessions that we offer. Organisations with Clennell Education Solutions SLA's automatically have access to our sessions at reduced costs directly through the CES online booking service. Details of current offers are available inside the behaviour support programme resources page of the website which you will gain access to after purchase. Additionally, initial offers are included in Section 6 of this information document. Please note that offers will be periodically updated and subject to change.

Purchase costs include access to all the materials for a period of one year from the date of purchase. This subscription will automatically renew at the same level unless we receive a Change to Service Agreement or Opt-Out Form at least two weeks prior to the commencement of your new contract. Failure to provide this notification may result in additional charges. The price will not increase without prior notice; however, we reserve the right to amend our overall offer.

Section 2

Service offers delivery methods

Access

Upon purchase, your organisation will receive a code to access our website which contains all the materials detailed in this offer.

The online CPD sessions will follow this schedule.

The sessions will be spaced out evenly throughout the school year. The 4 individual learning sessions will be delivered every 2 months, starting in October. They will be delivered in October, December, February, April and June.

Total available sessions which are included in this behaviour support programme = 23.

The schedule and dates for these sessions can be found in section 10 of this document.

The timing of your purchase and access to the service is ultimately inconsequential. Throughout an entire calendar year, you will consistently have access to 23 online sessions (5 sessions each of session 1, session 2, session 3, and session 4, along with 3 networking sessions). Additionally, you will receive supporting videos, access to an online platform, certificates, documents, policies, discounts and special offers.

All digital items can be accessed at any time during the year with the click of a button. This flexible learning approach allows all staff members to participate in some form of support related to behaviour concerns.

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Section 3		Costs	
We have 2 purchase costs.			
1. Individual organisations with a current Clennell Education Solutions full SLA		Please visit the Clennell Education Solutions Website and purchase from them directly to receive this programme at a reduced cost.	
2. Individual organisations without a Clennell Education Solutions SLA		£800 + VAT	This price includes all items listed in section 1 of this document, as well as access for 30 online platform users.
Additional service charges (optional)			
Additional online platform users		£3 + VAT per person per session.	
Comparison costs – P&I Training charges organisations between £150 and £400 for a 1-hour session, based on our full website prices. These services are offered at a reduced rate to organisations with a full Clennell Education Solutions SLA. The minimum price of £150 is applicable to a limited number of organisations that have been collaborating with us for many years and is not the advertised cost for this type of training. In comparison, the cost for organisations to purchase all four sessions individually ranges from a minimum of £600 to a maximum of £1200, with an average cost of £900. The cost of £800, reflects a minimum 11% reduction from typical costs for all organisations. This figure is based solely on the online sessions accessed once. Your organisation will have the opportunity to participate in 22 sessions. Including video support, online platform, networking sessions, documents, policies and additional offers, our typical costs total around £2500			
The cost of £800 + VAT represents a 68% reduction compared to standard costs.			
Section 4		How we keep the prices low	
We typically support organisations by delivering training sessions in person. However, logistical challenges arise due to the distance between organisations and trainers, resulting in high transport, sustenance, and accommodation costs. These factors necessitate higher pricing and limit the number of sessions we can offer. By centralising the sessions into specific periods of the year and delivering them through online conferencing software, we can eliminate logistical challenges. Additionally, this enables a greater number of organisations to join simultaneously online. Consequently, our time investment is significantly reduced. As a result, we can offer services at substantially lower costs while maintaining higher-quality training from our most experienced trainers. All savings generated are directly passed on to the organisations. Although organisations will need to adhere to specific timeframes for the delivery of online sessions, they will benefit from supplementary support through videos and the online platform. This arrangement provides organisations with greater flexibility, enabling all staff to continuously access the training offered. We believe this is a highly advantageous solution when compared to the limitation of fixed time periods.			
Section 5		Benefits to the organisation	

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- **Quality:** P&I Training has been operating as an esteemed company for 9 years, continuously growing and enhancing our services. We are frequently requested to conduct supporting sessions for organisations and staff around the UK. Many of you reading this document have been with us for several years, and we value your ongoing collaboration with us.
- **Accredited training:** All our sessions undergo independent review by the CPD Standards Office, ensuring that they meet high standards, and the sessions are fit for purpose.
- **Accessibility:** Staff will have multiple options to access behaviour support, both remotely and within the organisation. This means that it is not necessary for all staff members to be together in the same place at the same time.
- **Cost:** Compared to the average costs for this type of package, this programme offers significant savings, potentially amounting to thousands of pounds. It is a cost-effective option for the level of service provided.
- **Inspection:** All staff at the organisation have the potential to hold accredited certification for inspection purposes.
- **Time saving –** Having guaranteed CPD sessions scheduled for the year eliminates the need for additional arrangements, significantly reducing the workload for staff within your organisation.
- **Updates –** We will update all information and videos annually, adding a new video each September. Online sessions and videos will be modified yearly or as guidance changes to meet evolving needs and requirements.

Section 6

Offers

1. 68% reduction for all organisations is the original offer due to the amount of money and time it will save you while accessing high quality training.
2. Reduced physical intervention session costs.

These offers will be written in more detail inside the behaviour support programme section of our website.

Section 7.

How to access the programme

The programme and resources are housed inside our website. Following purchase, you will receive all access details within 24 hours. The access details will include a password and free access codes to the online learning platform.

Section 8.

Payment

You have 2 payment options. Pay now or pay via invoice.

The payment options can be found inside the following web page.

<https://www.panditraining.co.uk/supportprogrammeinfoandpayment>

Section 9.

Cancellations

This is a digital product. Once website access codes have been sent out the training is deemed to have started, and cancellation cannot be accepted. Please ensure you read our digital products policy prior to purchase.

https://www.panditraining.co.uk/_files/ugd/2e64a9_d528c85fc4e240cdb0bf41b57e71f4fa.pdf

It is your responsibility to ensure that you have the means and capacity to meet the requirements that are necessary to access our programme.

Section 10.

Dates, times and scheduling

This section contains the schedule for delivery from 1st September 2026 to 20th July 2027
Online CPD in person sessions (all sessions are 3.30pm to 4.30pm on the specified dates)

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Online CPD session 1 – Behaviour – What to expect

Monday 5th October 2026

Tuesday 8th December 2026

Tuesday 2nd February 2027

Tuesday 13th April 2027

Tuesday 15th June 2027

Online CPD session 2- De-escalation and dealing with difficult situations

Thursday 8th October 2026

Thursday 10th December 2026

Thursday 9th February 2027

Tuesday 20th April 2027

Tuesday 22nd June 2027

Online CPD Session 3 – Behaviour and the link with positive relationships

Thursday 15th October 2026

Monday 14th December 2026

Tuesday 9th February 2027

Tuesday 20th April 2027

Tuesday 22nd June 2027

Online CPD session 4 – Positive handling- Legal and DfE guidance on the use of physical intervention

Tuesday 21st October 2025

Wednesday 16th December 2026

Thursday 11th February 2027

Thursday 22nd April 2027

Thursday 24th June 2027

Network session 1

Tuesday 24th November 2026

Network session 2

Thursday 14th January 2027

Network session 3

Thursday 18th March 2027

Community awareness (additional online session chargeable)

Tuesday 17th November 2026

Community awareness (additional online session chargeable)

Thursday 13th May 2027

The direct links will be placed inside the behaviour support programme website page.

The rest of the materials including online platforms, videos and documentation will be available all year round.

For any information requests or questions please email admin@panditraining.co.uk

Thanks for reading and I'll see some of you soon.

Alan Robson

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Director and lead trainer
PANDI Training LTD