



PANDI TRAINING LTD

Cancellation and re-scheduling policy.

Compensation and cancellation.

Agreements will be made with each individual school about the terms and arrangements of our services. Our basic cancellation policy is as follows.

Cancellation timeline and fees.

If you cancel your training completely the following fees will apply.

1. More than 56 days before the scheduled on-site date. £200
2. 30 to 55 days before the scheduled on-site date. £400 charge.
3. 15 to 29 days before the scheduled on-site date. Half of the original agreed fee.
4. 0 – 14 days before the scheduled on-site date. Full price of the original agreed fee.

If you postpone and re-arrange your training, re-arranged sessions are treated as zero days for cancellations and we will only allow 1 re-arrangement per individual booking.

Re-arrangement timeline and fees.

1. More than 56 days before the scheduled on-site date. No charge
2. 30 to 55 days before the scheduled on-site date. £150
3. 15 to 29 days before the scheduled on-site date. £300
4. 0 to 14 days before the scheduled on-site date. £500

Any of our programmes which include a digital element attached to it are treated as digital products. Please refer to our digital products policy for full information on these types of cancellations.

https://www.panditraining.co.uk/_files/ugd/2e64a9_d528c85fc4e240cdb0bf41b57e71f4fa.pdf