

## PANDI TRAINING LTD Cancellation and re-scheduling policy.

## Compensation and cancellation.

Agreements will be made with each individual school about the terms and arrangements of our services. Our basic cancellation policy is as follows.

## Cancellation timeline and fees.

If you cancel your training completely the following fees will apply.

- 1. More than 56 days before the scheduled on-site date. £200
- 2. 30 to 55 days before the scheduled on-site date. £400 charge.
- 3. 15 to 29 days before the scheduled on-site date. Half of the original agreed fee.
- 4. 0-14 days before the scheduled on-site date. Full price of the original agreed fee.

If you postpone and re-arrange your training, re-arranged sessions are treated as zero days for cancellations and we will only allow 1 re-arrangement per individual booking.

## Re-arrangement timeline and fees.

- 1. More than 56 days before the scheduled on-site date. No charge
- 2. 30 to 55 days before the scheduled on-site date. £150
- 3. 15 to 29 days before the scheduled on-site date. £300
- 4. 0 to 14 days before the scheduled on-site date. £500

Any of our programmes which include a digital element attached to it are treated as digital products. Please refer to our digital products policy for full information on these types of cancellations.

 $https://www.panditraining.co.uk/\_files/ugd/2e64a9\_eff4677c77c84f368be9e73f\\b4e3248f.pdf$