



BEHAVIOUR SUPPORT PROGRAMME

SERVICES OFFERED INFORMATION



This document outlines the services that you will now receive from the Behaviour Support Programme for school's service, provided by P&I Training in partnership with Clennell Education Solutions.

Section 1 – Service offer description

Section 2 – Resources access

Section 3 – Online CPD dates, times and scheduling

Section 4 – Accessibility requirements

Section 5 – Cancellations

Section 6 – Current offers

| Section 1- Service offer description. | Service offer – this is what your school will receive each year |
|---|---|
| <p>20 x in person CPD sessions via media conferencing software 3 x staff networking event invitation 7 x video support sessions with unlimited views Documentation support Recording and planning templates Draft policies Reductions on top up sessions</p> <p>In person CPD sessions Your entire school will have access to our online CPD sessions. The sessions are accredited through the CPD Standards Office and cover 4 topics. Session 1 – What is behaviour and how it presents in schools Session 2 – De-escalation and dealing with behaviour concerns in schools Session 3 – Recording and planning for behaviour concerns Session 4 – Legal and DfE guidance on the use of force (physical intervention) in schools</p> <p>The in-person CPD sessions provide a comprehensive approach to addressing behaviour in schools, ranging from minor issues to the most serious incidents, as well as supporting how serious incidents are recorded and planned for. The sessions aim to equip staff with the necessary skills and confidence to make appropriate decisions in challenging situations. Additionally, staff will gain assurance that they are handling situations in a legal and ethical manner. The sessions are conducted in person via media conferencing software, using PowerPoint visuals and live commentary. Each session lasts 1 hour. Each session is offered 5 times a year, providing your team with 20 hours of behaviour support CPD and flexible attendance options. Attendance at all sessions is not mandatory, and you have the discretion to select specific staff for certain sessions based on your preferences. The 4-session programme can be attended as individual sessions but is more beneficial to attend each individual session at least once.</p> <p>Video support sessions This programme contains 7 videos that cover the content from all the in-person CPD sessions. The video topics are...</p> <ol style="list-style-type: none">1. What is behaviour2. De-escalation | |

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3. Recording behaviour incidents
4. Reflecting on behaviour incidents
5. Planning for behaviour incidents
6. Sharing recordings and behaviour plans
7. Legal and DfE guidance on the use of force in schools

The videos are available for unlimited viewing by all staff members and serve as training resources. If a staff member is unable to attend an online session, they can watch the videos as an alternative. Additionally, the videos can act as reminders of best practices for those who have participated in any in-person sessions.

Online digital platform

The series of 7 video sessions will be available through an online platform for your staff team. The staff members will be able to fulfil the platform requirements and obtain an accredited certificate upon completion.

Each school will be provided with 30 online access codes (per year). Each code permits one staff member to access the accredited programme.

Accredited certification

Each individual online session will provide a downloadable certificate for all attending staff members. Please note that video training will not include a certificate, as there is no method to verify participation by staff members.

Networking events

We will hold three annual networking sessions to discuss frequently asked questions, recent legislation changes, and trending behaviour topics. All staff can join via conferencing software.

Templates

The behaviour support programme includes incident recording and behaviour support plan templates that can be tailored to your school's needs.

Document support

As part of the support programme agreement, a range of government guidance documents will be made available for download.

Policy support

There will be draft policies and supporting check sheets including the following...

- Draft physical intervention policy
- Draft behaviour policy
- Draft SLT behaviour check list
- Draft staff behaviour check list

Discounts

Schools that subscribe to our behaviour support programme agreement through P&I training LTD (full cost paying schools only) will automatically qualify for discounts on other sessions that we offer. Schools with Clennell Education Solutions SLA's automatically have access to our sessions at reduced costs directly through their online booking service. Details of current offers are available inside the behaviour support programme resources page of the website which you will gain access to on purchase. Additionally, initial offers are included in Section 6 of this information document. Please note that offers will be periodically updated and subject to change.

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Additional safety and behaviour sessions

Each year, we will concentrate on two current areas of need for school awareness. In the first year, our focus will be on gang culture and county lines awareness. These sessions are chargeable, but they will be offered at a reduced rate.

£75 per school per individual session (usual cost £150).

£100 for both sessions when purchased together.

Section 2

Access

The welcome email that you have received holds your passwords and access coupons for the resources page and online platform.

This document does not hold any passwords or coupon codes as it is a generic PDF that is sent out to all schools. Coupon codes and passwords differ from school to school.

To locate the behaviour support programme resources page use the following link...

<https://www.panditraining.co.uk/behavioursupportprogramme>

To enter the resources page, scroll towards the bottom of the page and use the behaviour support programme access log in button to enter. Your staff team will need the password that has been sent to you in your welcome email.

All items included in the behaviour support programme are located inside the resources page.

Section 3

Dates, times and scheduling

This section contains the schedule for online CPD delivery from 1st June 2025 to 31st August 2026

Online CPD in person sessions (all sessions are 3.30pm to 4.30pm on the specified dates)

Online CPD session 1- What is behaviour and how it presents in schools

Monday 9th June 2025

Tuesday 30th September 2025

Thursday 2nd October 2025

Monday 23rd February 2026

Wednesday 25th February 2026

Monday 6th July 2026

Online CPD session 2- De-escalation and dealing with difficult situations in schools

Tuesday 10th June 2025

Tuesday 7th October 2025

Thursday 9th October 2025

Monday 2nd March 2026

Wednesday 4th March 2026

Tuesday 7th July 2026

Online CPD Session 3- Recording and planning for behaviour concerns

Wednesday 11th June 2025

Tuesday 14th October 2025

Thursday 16th October 2025

Monday 9th March 2026

Wednesday 11th March 2026

Wednesday 8th July 2026

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Online CPD session 4 – Positive handling- Legal and DfE guidance on the use of physical intervention in schools

Thursday 12th June 2025

Tuesday 21st October 2025

Thursday 23rd October 2025

Monday 16th March 2026

Wednesday 18th March 2026

Thursday 9th July 2026

Network session 1

Wednesday 17th September 2025

Network session 2

Wednesday 21st January 2026

Network session 3

Thursday 14th May 2026

Gang culture awareness (additional online session chargeable)

Tuesday 11th November 2025

County lines (additional online session chargeable)

Wednesday 22nd April 2026

Direct links are placed inside the behaviour support programme website page.

The rest of the materials including online platforms, videos and documentation will be available all year round.

Section 4

Accessibility

In-line with our digital purchase policy, it is the responsibility of your school to ensure access to the videos, links, and Teams conferencing software, allowing you to fully benefit from your behaviour support programme arrangement. If you encounter any issues accessing these resources, please coordinate with your IT department to resolve them. This is a digital product so please refer to our digital product policy (link below) for full information, terms and conditions. We will always strive to support you with any IT problems by contacting us at admin@panditraining.co.uk

Section 5

Cancellations

This is a digital product. Once website access codes have been sent out the training is deemed to have started, and cancellation cannot be accepted.

https://www.panditraining.co.uk/files/ugd/2e64a9_eff4677c77c84f368be9e73fb4e3248f.pdf

Section 6

Current offers

1. Reduction in online CPD awareness sessions. This year's sessions will be gang culture awareness and county lines.
2. Reduced physical intervention session costs.

Additional charges (optional add-ons)

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| Additional online platform users | £100 | This is for an additional 30 users |
| | £150 | This is for an additional 60 users |

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| Additional safety and behaviour sessions (county lines and gang culture) | £100 | Per session per school |
| | £150 | When purchasing both sessions together |
| To purchase any additional, add on sessions please download and complete the request form which can be located using the following link... https://www.panditraining.co.uk/files/ugd/2e64a9_f71dc424ac8c46f494f9215fb69503a5.docx?dn=CPD%20request.docx | | |

For any information requests or questions please email admin@panditraining.co.uk

Thanks for reading and I'll see some of you soon.

Alan Robson

Director and lead trainer

PANDI Training LTD